



## COMMUNIQUÉ TO CUT STUDENTS

### RESPONSE TO SUBMISSIONS TO THE VICE-CHANCELLOR & PRINCIPAL

2021 #14

#### Dear CUT Students

I have received numerous e-mail messages regarding NSFAS accommodation allowances, data allowances, as well as incorrectly captured marks. Your frustration in this regard does not go unnoticed.

However, it is counterproductive to elevate these matters to the Office of the Vice-Chancellor and Principal, whilst staff members, and Executive and Senior Managers, were assigned to these functions.

Please understand that CUT is subject to strict audits that require us to follow set procedures, with a solid electronic or paper trail. Communication and infographics detailing the process have been sent out, but for your convenience, I will summarise it below:

#### 1. Accommodation allowances

- Accommodation allowances are only paid out if you are a **registered** CUT student, and have submitted a valid **lease contract** and supporting documents.
- The accommodation allowance is **equal to the amount on the lease contract**. No set amount is paid. For example, if the lease contract stipulates that the monthly rent is R2 000, that is the amount that will be paid. Accordingly, it will be different for each student.
- Accredited accommodation rent is paid **directly to the landlords**, and non-accredited accommodation payments are also being migrated to direct payments to the landlords.

The contact details for accommodation allowance enquiries are:

#### BLOEMFONTEIN CAMPUS

Faculty of Management Sciences:

amoleme@cut.ac.za 051 507 3760 | tsebatli@cut.ac.za 051 507 3765 (Room D21)

Faculty of Engineering, Built Environment and Information Technology:

nmbobo@cut.ac.za 051 507 3374 (Room 234) | tleisa@cut.ac.za 051 507 4001 (Room D19)

Faculty of Humanities:

pkulan@cut.ac.za 051 507 3758 | litabem@cut.ac.za 051 507 4002 (Room D20)

Faculty of Health and Environmental Sciences:

mchacha@cut.ac.za 051 507 3763 | tankisomosala@cut.ac.za 051 507 3764 (Room 19)

#### WELKOM CAMPUS

nleteane@cut.ac.za 057 910 3661 (Room 04) | tkhiba@cut.ac.za 057 910 3658 (Room 02)

odumbe@cut.ac.za 057 910 3660 (Room 03) | Imusa@cut.ac.za 057 910 3657 (Room 01) |

mchere@cut.ac.za

## 2. Data allowances

- In order to be allocated data, you must register for data on the student portal at the following link: <https://student.cut.ac.za/Pages/Update-Contact-Information.aspx>
- Once registered, your number will be listed for data submission, and you will receive the data on the Friday of the week within which you registered. For Telkom subscribers, it will be the next Friday.
- Data allocated is valid for 30 days. If you change your number, the new number will be allocated data once the previous load expires.
- Any data enquiries can be sent to [data@cut.ac.za](mailto:data@cut.ac.za).

## 3. Incorrectly captured marks

- To address incorrectly captured marks, please contact your relevant Departmental Administrator, Faculty Administrator or Faculty Officer.

Furthermore, many processing problems delaying successful processing and pay-outs, are due to incorrect details. Please make sure that we have your correct bank and cell phone details.

Evidently, allowance processing depends on the correct execution of the administrative requirements. Hence, we request your cooperation in this regard. Ensure that you contact the designated people, and also allow some time for processing after you have submitted the requested documents. Repeated submissions require repeated processing, and result in further delays.

In conclusion, Management and staff, in collaboration with our Students' Representative Councils (SRCs) at both campuses, are working tirelessly to support our students in addressing these challenges, in order for you to focus on your studies unhindered. In fact, there are frequent meetings between Management and the SRCs to resolve challenges that our students may be experiencing.

Kind regards / *Ditumediso tse mofuthu / Vriendelike groete*

**Prof. Henk de Jager**

Vice-Chancellor and Principal  
(19 May 2021)