Specops uReset Password Rest Solution

Enrolling

Specops uReset enables end users to address common tasks related to password management including forgotten passwords, locked out Active Directory accounts, password resets, and changes. The solution has multi-factor authentication capabilities, uReset ensures that users always have a secure way to reset their password, from any location, device, or browser.

- ✓ The end-users are expected to enrol on the system by clicking on the enrol popup on the bottom right corner of their screen or visit the following link:
- ✓ <a>https://eu.login.specopssoft.com/Authentication/Enroll?domainName=cut.ac.za
- \checkmark The end user will then login with their username and password.
- ✓ Upon logging in, they will be presented with the list of identities (Mobile Code, Email, Facebook etc.) to choose from in order to enrol (The system will notify the end user of how many stars they will to meet in order the identities to be deemed as secure)

For more information on how to enrol, the end-users may also go to the link below to watch the how-to video:

https://youtu.be/jo0hlzXm66s

Password Reset

There are two ways of accessing the password reset:

<u>https://eu.login.specopssoft.com/Authentication/Password/Reset?domainName=cut.ac.za</u> (This part of accessing password reset can be done on any internet connected device)

or Click on the **Reset Password** Link or a **Yellow lock** on the Windows login screen, this will redirect you to the reset portal (This part off password reset works only on the CUT machines which have a uReset client installed).

How to enrol and reset (Whether the password forgotten or the account is locked):

https://www.youtube.com/watch?v=jo0hIzXm66s