



Central University of
Technology, Free State

JOIN THE TEAM

Customer service

Integrity

Diversity

Innovation

Excellence

Enterprise System Support Analyst (P9)



Bloemfontein Campus

RESOURCES AND OPERATIONS | ICT and Computer Services | Ref 225



About the
position

Main purpose of the job

To manage the constant improvement and changes to the organization's applications after they have been originally delivered and implemented. Including the management and completion of the change, defect, and enhancement requests from end users and other stakeholders. To provide second level end- user support for a suite of applications. This individual will apply proven communication, analytical & problem-solving skills to help identify, communicate & resolve system issues in order to maximise the benefits of IT systems investments.

Main tasks

- | | |
|--------------------------------|--------------------------|
| 1. Develop & Implement Systems | 3. Operations Management |
| 2. System security management | |



About the
appointment

Nature of appointment

Permanent support services

**Minimum salary scale
(Total Cost to Company)**

R476 022 per annum



What are we
looking for?

**Minimum Qualification/
Knowledge and/or
Experience**

- Relevant Diploma and 2 years of application support experience OR
- Grade 12 and 6 years application support with 2 years application development experience

**Desired Qualification/
Knowledge and/or
Experience**

- Production application and system support with 5 years' experience.
- Experience in Oracle application development & reporting services (PL/SQL / Java/ C programming)
- Advanced knowledge of ITS ERP sub systems.
- Knowledge of higher education processes and systems.

Note: Preference in shortlisting may be given to local candidates



Interested?

Job-Related Enquiries

Mr L Pillay

☎ 051 507 3520

✉ lpillay@cut.ac.za

**Remuneration, Benefits
and Process Enquiries**

Recruitment Office ☎ 051 507 3012

✉ jobs@cut.ac.za

**To find out more or to apply, visit www.cut.ac.za/careers or
<https://cut.job.skillsmapafrica.com/>**

CLOSING DATE FOR APPLICATIONS – 10 July 2020

THINKING BEYOND